

Terms and conditions for tours of Worcester Cathedral Tower

1. The Tower tours are not suitable for children under the age of 10 years. Each child aged 10 – 16 years, must be accompanied by an adult to supervise, help, and take responsibility for them.
2. Access to the tower is by an ancient and, at points very narrow spiral staircase. The climb of 235 steps can be strenuous and should not be undertaken by anyone not reasonably fit, or uncomfortable with enclosed spaces. You need to be feeling fit and well at the time you are going to climb the tower.
3. Please wear sensible flat walking shoes. Flip flops or high-heeled shoes are not suitable as they may be a trip hazard on the steep staircase.
4. Large back packs or large bags are not to be taken up the tower. Parts of the spiral staircase are very narrow, and bags cause a hazard. You will need your hands free to help you with your climb. If you have bags with you on your visit to the Cathedral, please arrange to leave any bags with a family member or friend. The Cathedral staff cannot store or take responsibility for visitor's bags and belongings.
5. On wet and/or windy days, Tower tours will not visit the top of the tower. The tours may be cancelled or a 'Cathedral at Heights' tour may be offered instead, which visits behind the scenes in the roof space. This tour is not suitable for children under 16 years of age.
6. The Cathedral reserves the right to refuse entry to the Tower.
7. Tickets are not refundable once the tour has started.
8. It is not possible to join a tour late if it has started.
9. There is no access to toilets within the tower and upper reaches.
10. The top of the tower is used on occasions by the local peregrine falcons and there may be bird remains on the roof top. Please do not touch the remains.

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